

2012 Product Training General Information

Distributor/Dealers

All Allison courses must be scheduled through the E-learn system after the individual registers at www.allisonlearn.com. Prerequisite web based training is required before enrollment in Instructor Led Training (ILT) for all classes except “All Products Familiarization and Troubleshooting”.

1. Register at www.allisonlearn.com. All participants must have their own email address. You will need to know your service location ID number. Please contact Connie Greenfield at (360) 887-7479 to obtain your location ID Number.
2. You will be assigned a “training path” based on your request.
3. Log onto www.allisonlearn.com and select your training path. You will see a number of course modules that make up your training path. All Web Based Training (WBT) modules must be completed before you can enroll in the ILT course.
4. After all WBT is completed, enroll in the ILT course through E-Learn.

All DDC courses must be scheduled through the Aftermarket Resource Center (ARC) through your locations Products Administrator (PA). All prerequisites must be completed before enrollment will be accepted. Once registration is received, the training department will send a class confirmation.

End-Users

Applications for Allison and DDC training will be accepted on a “first-come/first-served” basis; early enrollment is encouraged. Please submit your application showing your first, second and third choice of dates. You are invited to enroll in as many classes as you wish, but please fill out a separate application for each student and class. The training department will send you a confirmation when you are scheduled for a class. Please contact Connie Greenfield at (360) 887-7479 or Ashley Dolan at (360) 887-7573.

Classes will be conducted Monday through Friday beginning at 8:00 am and ending at 4:00 pm with a 1-hour lunch break. Wear appropriate clothing. We will provide all tools for the class.

Cancellations made less than 5 working days prior to the class start date are subject to 50% of the class fee. Earlier cancellations will receive a full refund.

Pacific Power Products reserve the right to cancel or reschedule any class. Manuals, catalogs and service bulletins are included at no additional charge.

Pacific Power Products offers custom classes tailored to meet your needs. Note: All off site training for custom classes will incur a \$900.00 per travel day cost due to lost revenue normally received from onsite training. Call to discuss your requirements.

You are responsible for lodging, transportation and meals. We will furnish you with names and phone numbers of accommodations in the immediate area upon confirmation. For any other information please contact Connie Greenfield at (360) 887-7479 or Ashley Dolan at (360) 887-7573.

E-Mail Contacts

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